

## Code of Conduct

Being a part of the Pindari Program means that you are committed to adhering to our Code of Conduct. This program is not for the faint-hearted, life long change requires determination and support. Residents will find the program confronting and challenging at times. While your stay is voluntary, we do need and expect commitment to participate fully in the program and follow the rules we have set out for your health and safety.

### Respect & Dignity

- › Honour and respect those in authority /charge of me.
- › Maintain the property and belongings of Pindari.
- › Consider others' needs before my own.
- › Uphold the reputation, protect the welfare of others.
- › Respect all Pindari staff and their families, fellow Residents, Volunteers and Visitors.
- › Control my anger.
- › No gossip or slander, speak positively about others.
- › No swearing or blasphemy.

### Honesty & Integrity

- › Always be open and honest.
- › Apologise - Make things right when in the wrong.
- › Act in a manner that upholds Pindari's core values.

### Commitment

- › Follow all Program Rules, Policies & Instructions.
- › Fulfil my responsibilities.
- › Attend weekly program requirements & schedule.
- › Persist when the going gets tough.
- › Be teachable and listen, try my hardest.
- › Take initiative to go above and beyond the expected.
- › Inspire others.

### Confidentiality

- › Respect information about other Residents and keep confidential (unless required to be disclosed by-law).
- › Respect privacy of Management, Staff and Volunteers.

*Pindari Management and Staff can and will share information about you with volunteers, counsellors, therapists, and others involved in your recovery.*

### Safety

- › Follow instructions.
- › Wear the appropriate clothing and safety gear.
- › Maintain good personal hygiene.
- › Assess any risks before acting.
- › Doing what I can to ensure the safety of others.

